Malahide Township: A proud tradition and a bright future.

STRATEGIC PLAN 2023-2033



THE VISION

What the community wants:

A Township defined by its rural character, close-knit community, and good quality of life.

THE MISSION

What the community, the province, and other legislative bodies expect to be provided by the Township:

- Essential services that are timely, cost-effective, easy to access and aligned with policies
- Affordable cultural and recreational activities aligned with community needs
- Information that promotes understanding and participation

THE VALUES

How we work with each other includes:

- Being flexible and solution-oriented
- Partnering wherever it makes sense to get things done better
- Taking a long-term view

THE PRIORITIES

What Council expects Staff to focus on:

- Engage the community
- Unlock responsible growth
- Maximize the utilization of all assets: people, facilities, and technology
- Establish, document, and implement service levels

THE TANGIBLE RESULTS

What we can expect to see over the next few years:

- Easy access to more information relevant to constituents, landowners, businesses
- New opportunities to participate or contribute to Township activities, services, or initiatives
- ✓ A long-term, affordable solution to water and wastewater infrastructure needs to unlock some growth of tax-base, contribute to housing needs, attract people and businesses
- Township participation in regional economic development initiatives

- ✓ Consistent use of customer service standards – focused on building, planning and by-law
- ✓ Decrease in service delays
- ✓ Access to a by-law registry and a policy handbook
- ✓ More policy-driven decisionmaking

- Optimized use of all facilities, upgrades or changes to align with needs
- More online, self-serve options to access services in an easy and timely manner
- ✓ Staff development plans for retention and succession